



**Oakleigh Cannons Football Club
Chisholm United Football Club**



**Jack Edwards Reserve
Edward Street
OAKLEIGH VIC 3166**

OUR REFUND POLICY

Accordingly, the Clubs have adopted the below refund policy:-

- Generally, any costs incurred by the relevant club will not be refunded.
- After the completion of the JBNPL Qualifying Rounds or Round 5, no refund will be provided unless the relevant committee director determines that a portion of fees can be refunded due to extenuating circumstances.
- Refund requests caused by exceptional circumstances (e.g. serious illness or injury, relocating of parent/s etc) may be considered by the relevant Club committee on an individual basis.
- Where a player's registration is withdrawn by the Club for breaches of the Oakleigh Cannons FC / Chisholm United FC Codes of Behaviour or any FFV or FFA Code of Behaviour, no refund, regardless of other circumstances will be paid.
- Any request for refund of fees must be sent to the relevant club in writing to john.kostopoulos@bigpond.com or kproka@outlook.com and be forwarded for the attention of the Club Administrator by e-mail.
- At least one other committee office bearer will evaluate the request and decide on the outcome.
- On occasions a player may leave the relevant club or stop playing football and seek to have registration fees refunded.